



Taxicab and Rideshare Drivers Must Transport a Blind Person Traveling with a Guide Dog

The Americans with Disabilities Act (ADA), a federal law, specifically requires taxicab and rideshare drivers to transport animals assisting people with disabilities. Guide dogs are trained to help people who are blind or visually impaired travel safely, independently, and with dignity.

Be part of that safe and independent travel by remembering these things:

1. It is illegal to deny taxi or rideshare service to a blind or visually impaired person traveling with a guide dog.
2. Guide dogs are trained to behave appropriately in public and travel in vehicles on the floor at the feet of their handlers.
3. Blind and visually impaired passengers pay the same fare that everyone else pays, so provide them with the same excellent service you would provide to any other passenger.

Failure to transport a blind or visually impaired person traveling with a guide dog may result in legal action, a fine, revocation of a taxi license, or removal from a rideshare platform. Protect yourself by obeying the law and do not pass up business. It's a win for you and the guide dog teams you transport.

Produced by The Seeing Eye. The Seeing Eye breeds, raises and trains guide dogs and matches them with blind and visually impaired people all over North America.

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